

Outreach Visitor Volunteer Job Description

Purpose: To provide socialization and emotional support to elderly individuals who are socially isolated, and/or have other special needs.

Duties: May include any or all listed below:

- Establish a consistent and supportive relationship with client by visiting client in their home, taking client out for social, recreational, or personal needs (shopping, salon/barber appointments, etc.), and providing friendly companionship.
- Report to JFCS Case Manager to update progress of relationship.

Expectations: All volunteers are expected to stay within the boundaries of their role, maintain client confidentiality, and abide by the policies stated in the JFCS Volunteer Handbook. Volunteers to provide Senior Services Case Manager with regular updates on visits as requested.

Time: Visit weekly or bi-weekly for 2-3 hours. Six-month commitment required.

Location: Visits take place in the community and at the client's home. Locations vary and include Minneapolis and area suburbs.

Training: Orientation to the agency and review of policies and procedures.

Benefits: Socialization with older clients. Fulfillment of client's need for connection and access to community. Reimbursement for mileage if desired

Qualifications: Experience working with older adults helpful but not required. Maturity and empathy required. Ability to work on a one-to-one basis with an older person.

Onboarding: Dana Shapiro, Community & Volunteer Engagement Manager, 952-417-2112 or dshapiro@jfcsmpls.org

Supervision: Senior Services Case Manager assigned to client.