



We provide case management services for adults living with severe and persistent mental illness. Our case managers connect with clients on an individual and personal level treating everyone with dignity and respect.

In 2025

- The MHSS team served a total of **184 clients**
- We had **36 clients enrolled in our transportation assistance program** supporting independence in the community with gas and metro transit cards.
- Through emergency financial assistance, **we were able to support 60 requests for help** that kept clients housed, fed, improve sleep health with new beds, and cars operational in addition to many other needs

Highlights

The MHSS team **collaborated with the marketing team** to develop informational materials aimed at increasing voluntary referrals through expanded community networking.

Currently working to **strengthen internal systems and improve overall efficiency** to make the client experience even better.

Hi Crissy,

“ Thank you honestly for being so solid. You came onto my case right before the stuff hit the fan and you’ve handled it and me so well. I feel really good in your management. ”

Heather -

“ We wanted to let you know how much we appreciate you. Your help during a time of urgent need made a real difference for our family, and we are incredibly grateful. ”

Charley,

“ You helped me navigate some of the hardest times in my life. When I felt overwhelmed and didn't know where to start, you were there. Having someone in my corner has made all the difference. ”